

# RELEASE NOTES

April 2024



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# HUB

## Hub Block User

Now, users who enter incorrect credentials will be blocked after the 5th attempt.  
To unblock a user, please contact partner support.



## SIGN IN

Hello there! Sign In and start managing your  
loyalty program

Email

shahar@como.com

---

Password

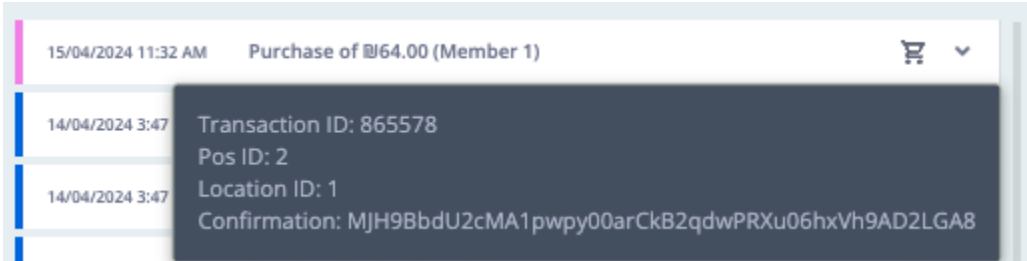
.....

---

Maximum number of failed login attempts exceeded. Please  
contact Support to unlock your account

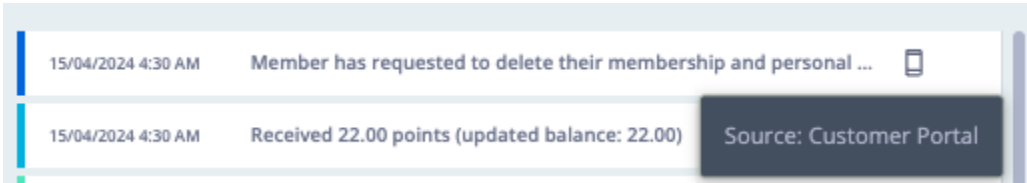
## Purchase Confirmation Tooltip

Check out our cool new feature: the purchase confirmation tooltip. Now, you can obtain purchase confirmation from a member's profile simply by hovering over the cart icon in the member log - it will then present the purchase confirmation.



## Ask To Be Forgotten Log

We've introduced a 'Forgotten Source' field in the member profile. Now, merchants can conveniently check the request source.



## Reply to mail

This innovative feature empowers club members to directly communicate with merchants by replying to marketing emails.

You can configure the mailbox under Business Profile >> Communication >> Marketing Emails

Business Reply To Email


**Comosupport@como.com**

**La Burger R** <laburger@mail.comosense.com> NOW ⋮ ↩

To: Shahr Chlebovsky <shahr@como.com>  
Reply-To: Como Support <comosupport@como.com>  
Subject: Hey Como, Come visit, You've got Points to spend!

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**LA BURGER**

 **REWARDS**

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**Enjoy La Burger Rewards**

Join our rewards program and savor the perks! Receive loyalty points every time you visit us, you can then use your points to earn gifts from the point shop.

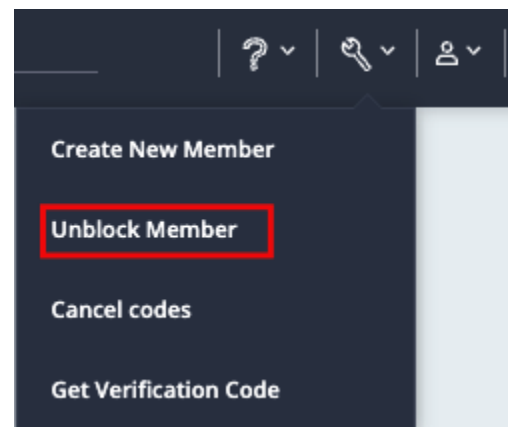
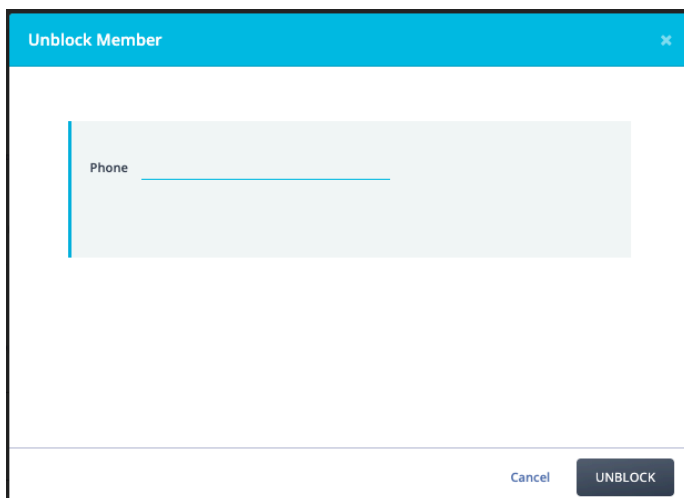
**REWARDS**

## Fraud Detection

We released a new fraud detection tool. In the POS & Connectivity screen, we added a fraud detection toggle. When set to 'On', any member who requests deletion and attempts to re-register with the club will receive an error message indicating that the number is already in use. To unblock the member, the end user needs to contact merchant customer service for assistance.



To unblock users, the merchant needs to click on the tool icon and then click on 'Unblock Member'. When the member is successfully unblocked, they will receive the following message: 'Member unblocked successfully'. If the member is not unblocked, they will receive the following message: 'Member is not blocked'



These features provide the merchant with the power and control over members who attempt to abuse the merchant club.

## Mask API

The API key will now be masked on the POS & Connectivity screen, a security measure that aligns us with high standards.

Name	API Key	
default	5*****f	

## Bug Fixes

- Member Profile- last digit dropped when updating phone number - fixed
- Completion of Loyalty XT Hub permissions task.

# API

## Detailed Promo Code Error

The promo code error code will return a detailed error when the promo code is rejected for use.

```
{
  "status": "ok",
  "redeemAssets": [
    {
      "code": "NewCode2024",
      "redeemable": false,
      "nonRedeemableCause": {
        "code": "5520",
        "message": "Code not found",
        "details": "Code was already used or campaign is not valid"
      }
    }
  ]
}
```

## Joining Codes

Joining codes are now supported across different registration methods: Quick and API.



# Customer Portal

## Registration Form

We've integrated the club registration form into the customer portal, ensuring a seamless experience for end users.

**General Settings** Enable Customer Portal

*Please be advised that in order to enable user consent from the customer portal, it is necessary to add the appropriate permission to the API key.*

Business Name <b>Default</b>	Sub Domain Name <b>ComoPoratl</b> .comosense.net	
Business Wallet <b>Points</b>		
Point Name <b>Point</b>	Point Name Plural <b>Points</b>	Points Balance <b>Monetary</b>
Credit Name <b>Point</b>	Credit Name Plural <b>Point</b>	Credits Balance <b>Monetary</b>

Wallet Pass *(This feature is only available for businesses with an active wallet pass.)*  
 Off  On

Show User Greetings  
 Off  On

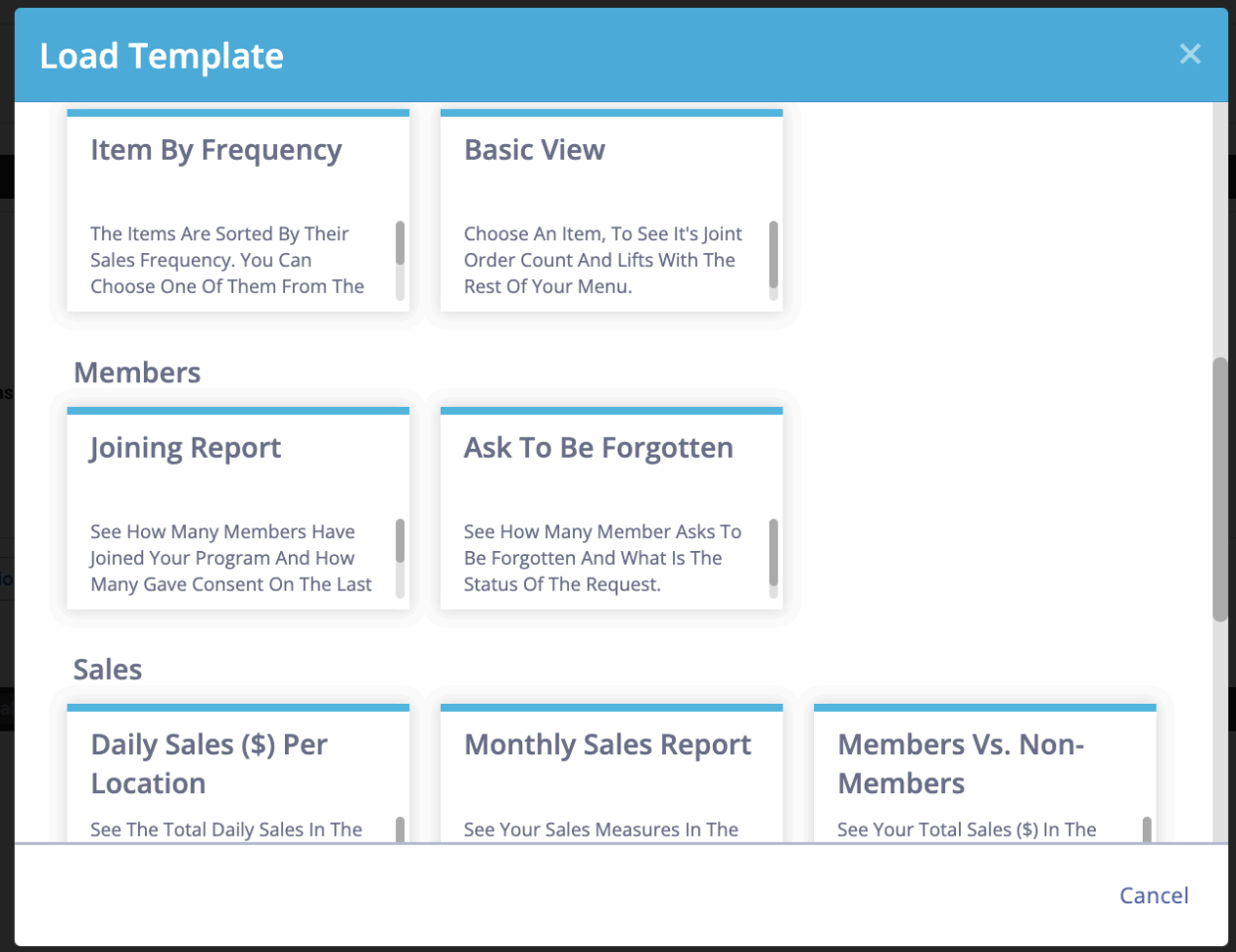
**Full Registration Form**  
 Off  On

**Note: To implement changes in the customer portal form, you must save the modifications once again in the customer portal section.**

# Data & BI

## Asked to be Forgotten report

Now, in the out-of-the-box templates, merchants can review 'ask to be forgotten' requests, sorted by date and status. This feature enables merchants to identify churn within their clubs and address legal requirements accordingly.



# App

## Latest Version

Android Version: 3.0.12 - (minimum Android version supported - 5)

iOS Version: 3.0.12 - (minimum iOS version supported - 12)

### **Phoenix Version: 3.0.2 - new version**

- Minimum binary version iOS: 3.0.12
- Minimum binary version android: 3.0.12

## Bug Fix

- Fixed the Issue where the app was crashing when the background notifications were tapped on the android