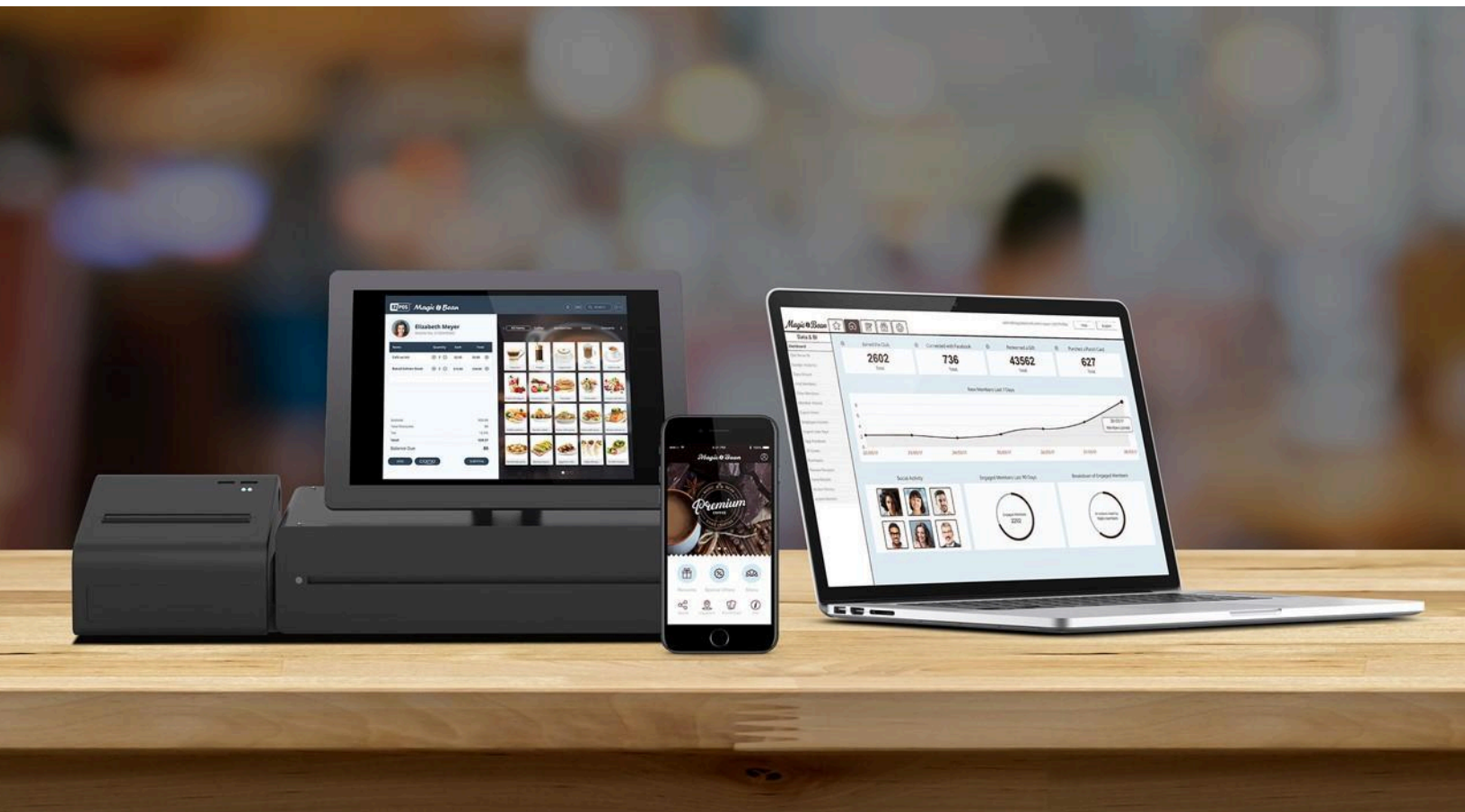


# RELEASE NOTES

February 2024

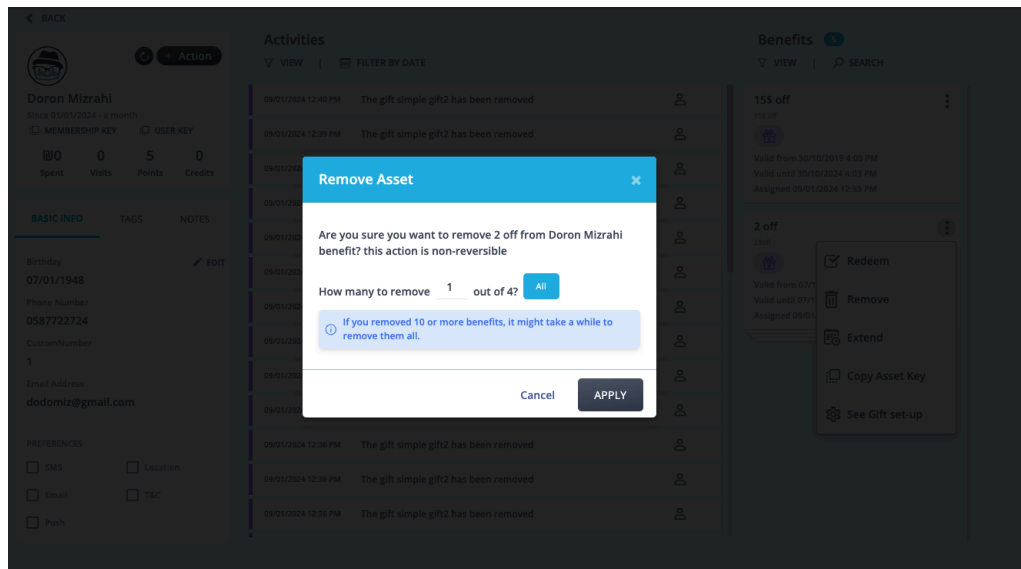


<b>HUB.....</b>	<b>4</b>
Asset Removing.....	4
Auto-Refresh for Member Profile.....	4
New Email Setting.....	5
Pinned Campaigns.....	9
AI-powered SMS and Push Assistance.....	10
Custom login.....	11
Translation of Business Insights into Spanish.....	12
New "Asks to be forgotten" trigger.....	13
Demo Mode.....	14
<b>CUSTOMER PORTAL.....</b>	<b>15</b>
Configuration.....	15
<b>DATA &amp; BI.....</b>	<b>20</b>
Asset Tags.....	20
Push Notifications Error Code.....	22
<b>API.....</b>	<b>23</b>
Push Notification Extra Data.....	23
Item Selection.....	24
<b>APP.....</b>	<b>26</b>
Latest Version.....	26
Bug Fix:.....	26

# HUB

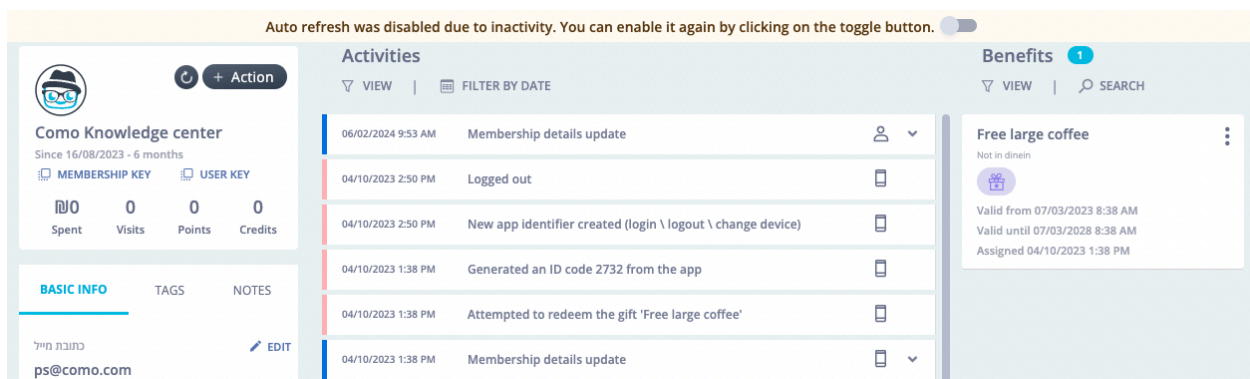
## Asset Removing

We now offer support for removing multiple assets, including Gifts and Punch cards, from the member profile. This enhancement allows for more efficient management of assets associated with individual profiles.



## Auto-Refresh for Member Profile

The auto-refresh functionality for member profiles will now pause after 20 minutes. We have introduced a toggle button, allowing users to manually extend the auto-refresh by an additional 20 minutes.



## New Email Setting

Email Tracking: Merchants have the option to enable or disable email tracking. In cases where email tracking is disabled, both email clicks and opened emails will not be monitored and show in the member user actions and emails report in the Looker.

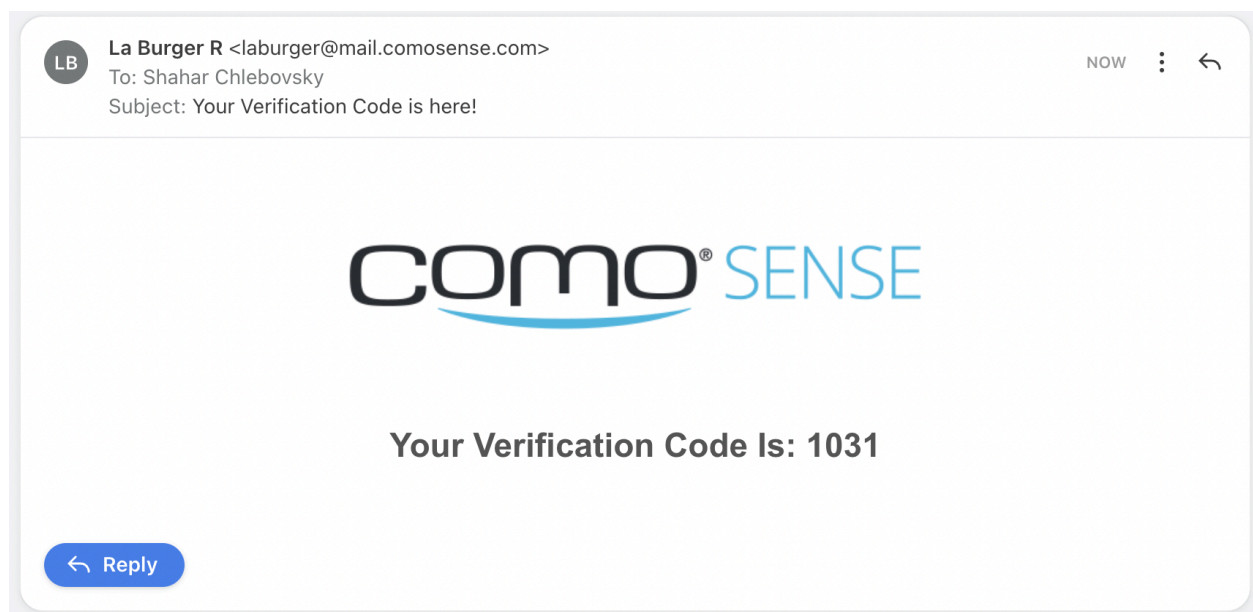
In general, our recommendation is to enable email tracking permissions.

The screenshot shows the 'Enter email name' form in the Business Profile section. The form includes fields for 'From' (qa\_42171), 'Subject' (with a hint: 'Subject can also include mentions (using @) and emojis'), and 'Content' (with a placeholder 'Drop content blocks here'). A settings overlay is visible on the right, showing options for 'Track On Open', 'Track On Link Click', '2FA Template', and 'Consent Template'. The 'Track On Open' and 'Track On Link Click' options are enabled (toggled on), while '2FA Template' and 'Consent Template' are disabled (toggled off). The overlay also includes 'Settings' and 'Save as template' buttons. The bottom right of the form shows a grid of content blocks (CONTENT, ROWS, SETTINGS) and a list of icons for text, image, and link blocks.

Email Template for 2FA: Customize the 2FA email to match the design preferences of merchants. Users will be provided with a shortcode to incorporate into the email for two-factor authentication. Simply configure by adding {{code}} within the email body.

**Note:** only one email template can be designed as 2FA enabled.

The screenshot shows the '2 FA' configuration page. At the top, there are navigation links: '< BACK', '2 FA', 'CANCEL', 'PREVIEW', and 'SAVE'. Below these, there are fields for 'From' (La Burger R), 'Subject' (Your Verification Code is here!), and 'Content'. The 'Content' field is a large text area containing the ComoSense logo and the text 'Your Verification Code Is: {{code}}'. To the right of the content field is a 'Settings' panel with a 'Save as template' button. The 'Settings' panel has four toggle switches: 'Track On Open' (on), 'Track On Link Click' (on), '2FA Template' (on), and 'Consent Template' (off). Below the content field is a 'CONTENT' panel with a grid of icons for various elements: TITLE, PARAGRAPH, LIST, IMAGE, BUTTON, DIVIDER, SPACER, SOCIAL, HTML, VIDEO, ICONS, and MENU.



**Email Template for Consent:** Customize the consent email to match the design preferences of merchants. new club members will receive a designed Terms & Conditions template. Simply configure the following parameters: by adding {{subject}} in the subject line and {{{message}}}} in the email body. Club members will receive a designed email for consent purposes.

**Note:** only one email template can be designed as consent enabled.

The screenshot displays the 'New Consent' configuration page. At the top, there are navigation links: '< BACK', 'New Consent', 'CANCEL', 'PREVIEW', and a 'SAVE' button. The main configuration area includes fields for 'From' (set to 'La Burger R'), 'Subject' (containing the placeholder '{{subject}}'), and 'Content'. The 'Content' field shows a preview of the email body with the 'como SENSE' logo and the placeholder '{{{{message}}}}'. To the right of the content field is a 'Settings' panel with a 'Save as template' button and four toggle switches: 'Track On Open' (on), 'Track On Link Click' (on), '2FA Template' (off), and 'Consent Template' (on). Below the content field is a 'CONTENT' sidebar with a grid of 12 elements: TITLE, PARAGRAPH, LIST, IMAGE, BUTTON, DIVIDER, SPACER, SOCIAL, HTML, VIDEO, ICONS, and MENU. Each element has a corresponding icon.



**La Burger R** <laburger@mail.comosense.com>

To: Shahar Chlebovsky

Subject: Updates to the La Burger R loyalty program terms

NOW

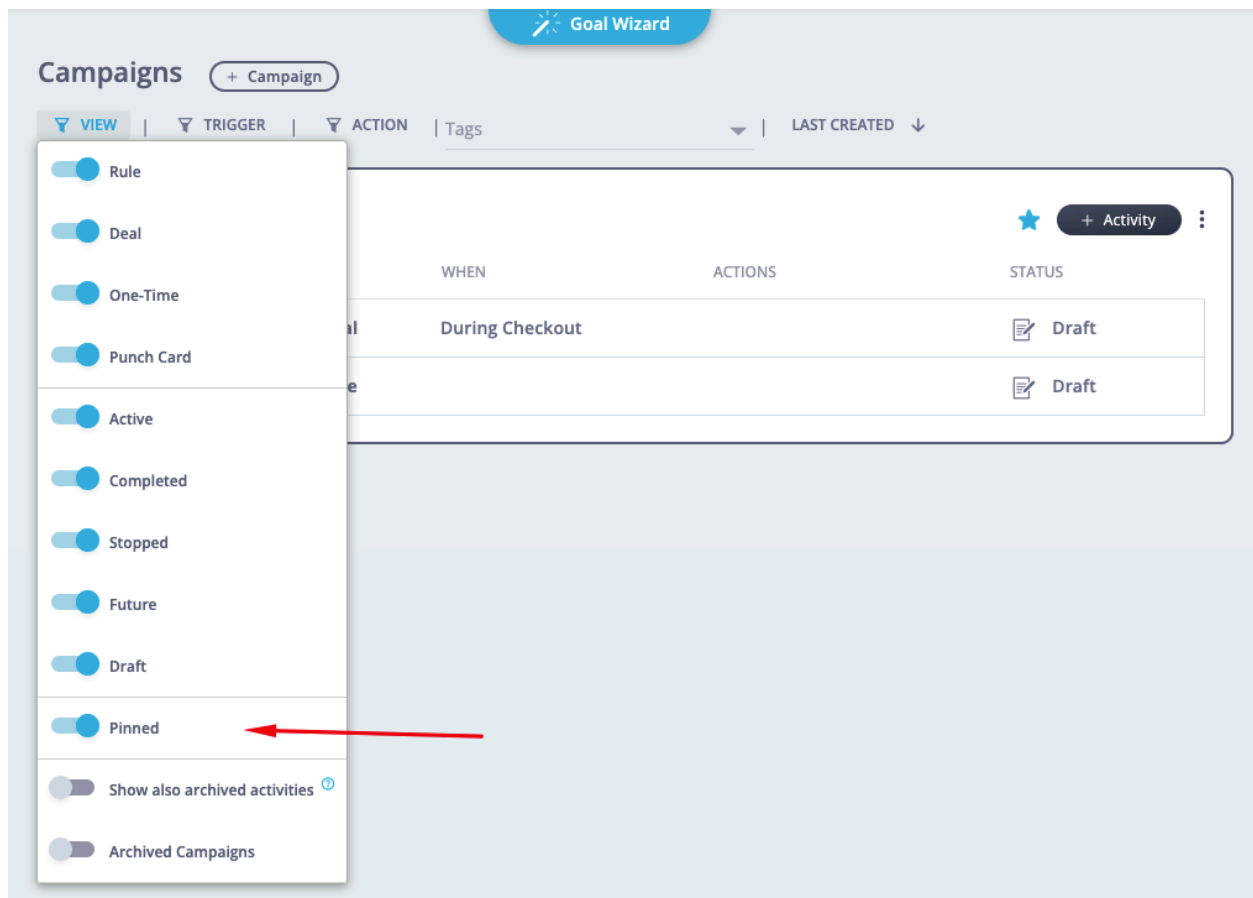
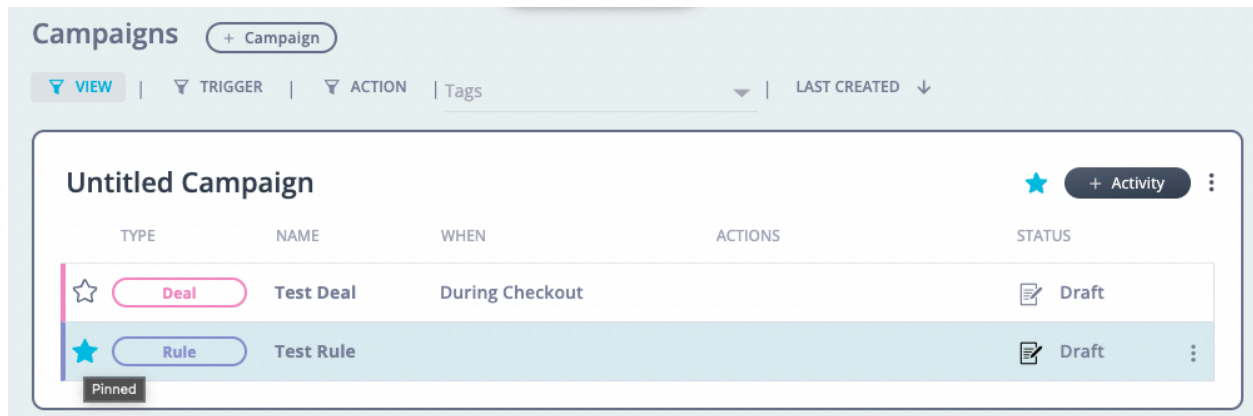


**Your registration request to La Burger R  
loyalty program was received, please  
complete your registration in the following  
link: <https://pitcy.com/a/1vEcH8>**

← Reply

## Pinned Campaigns

Check out our cool new feature: a border shows up for Pinned Campaigns. This tweak makes it super easy for users to spot and identify pinned campaigns. Plus, you can also pin an activity and filter for added convenience.





## AI-powered SMS and Push Assistance

Meet our latest addition: an AI assistant for crafting SMS and Push notification messages! Now, merchants effortlessly create and promote messages for club members. Customizing the tone enables you to fine-tune the emotional style of the generated text, providing control over the intended mood, whether formal, friendly, professional, or casual.

Ask partner support to enable this feature in Features & Add-ons for an upgraded level of assistance and functionality.

Do

Send SMS

Generate Using Comillia Ai

Generate Text Using Comillia Ai

Write Text

For ex. Sunday Deal, 50% off on all Signature Burgers.

Tone of Voice

Expert

Special Instructions(optional)

e.g. use emojis

Business Name

Pick Language (beta)

English

Generate Text

Added automatically: 052-825-7793 ל 8032 שולח הודעה

Tip: Type @ to add dynamic text (like member's first name).

Note: Charged messages calculation is an estimation only, actual charged messages may vary and will be based on providers' calculations. The actual charge for messages that include dynamic text (like member name) may vary based on the actual length of the dynamic text (like Alexander vs. John).

Send test SMS to Phone number

Your phone number must be linked to a registered member, that gave consent and allowed to get SMS/ e-mail

And do

Optionally, add another action

General

☒ App

☐ Essentials

☒ Marketing SMS

☐ Sensitive Legal Actions

☒ Share Gift

☐ Social connect

☐ Wallet Pass Communication

☐ POS Flow - Items Selection

☒ Artificial Intelligence

☒ Customer Portal

☐ Como Payment

☒ Marketing E-mails

☐ PayPal

☐ Custom Email

☐ Advanced Push Notification

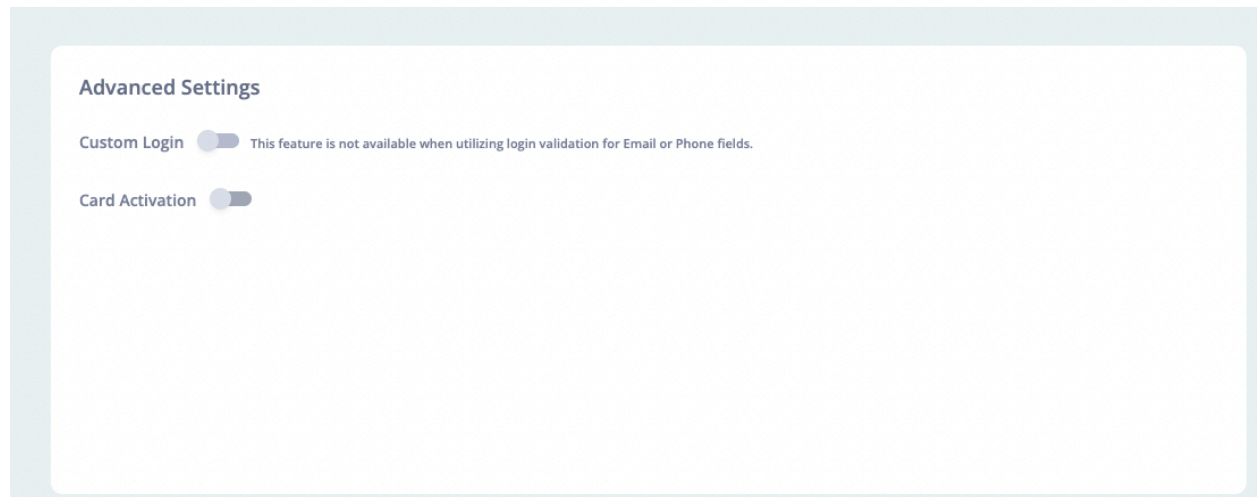
☐ Non member deal

☐ Disable ReFilter Communication

☐ External App

## Custom login

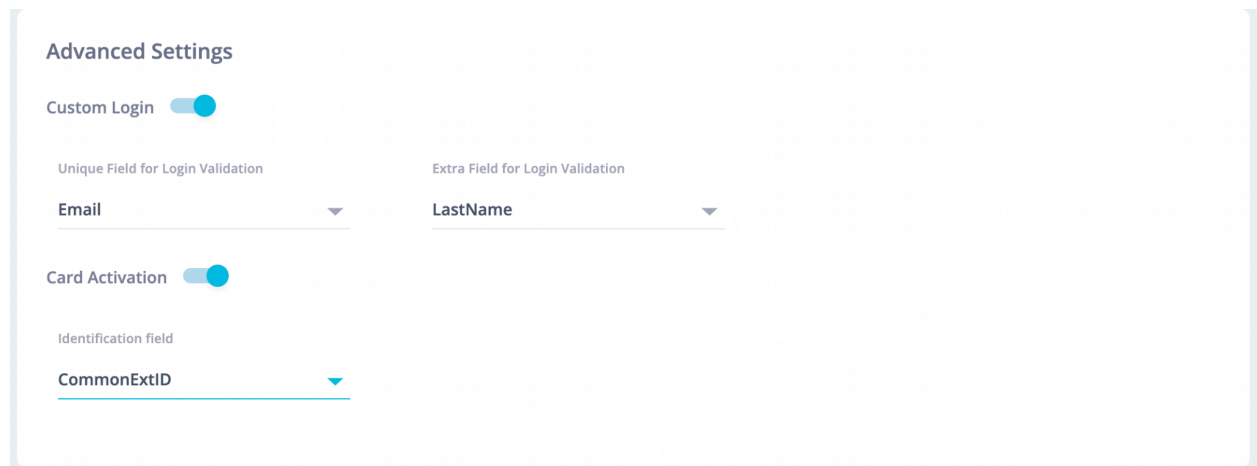
Now in Hub 2, enhances your user experience by implementing a custom login configuration directly on the registration screen, allowing club members to verify themselves by selecting their preferred verification details for easy login.



Advanced Settings

Custom Login ☐ This feature is not available when utilizing login validation for Email or Phone fields.

Card Activation ☐



Advanced Settings

Custom Login ☒

Unique Field for Login Validation      Extra Field for Login Validation

Email       LastName

Card Activation ☒

Identification field

CommonExtID

## Translation of Business Insights into Spanish

Como now offers the capability to translate business insights into Spanish. This enhancement allows for a more inclusive communication of your business information, catering to a Spanish-speaking audience.

Idiomas

Español

English

עברית

Türkçe

**Español**

Français


Русский

Italian

Formato de fecha

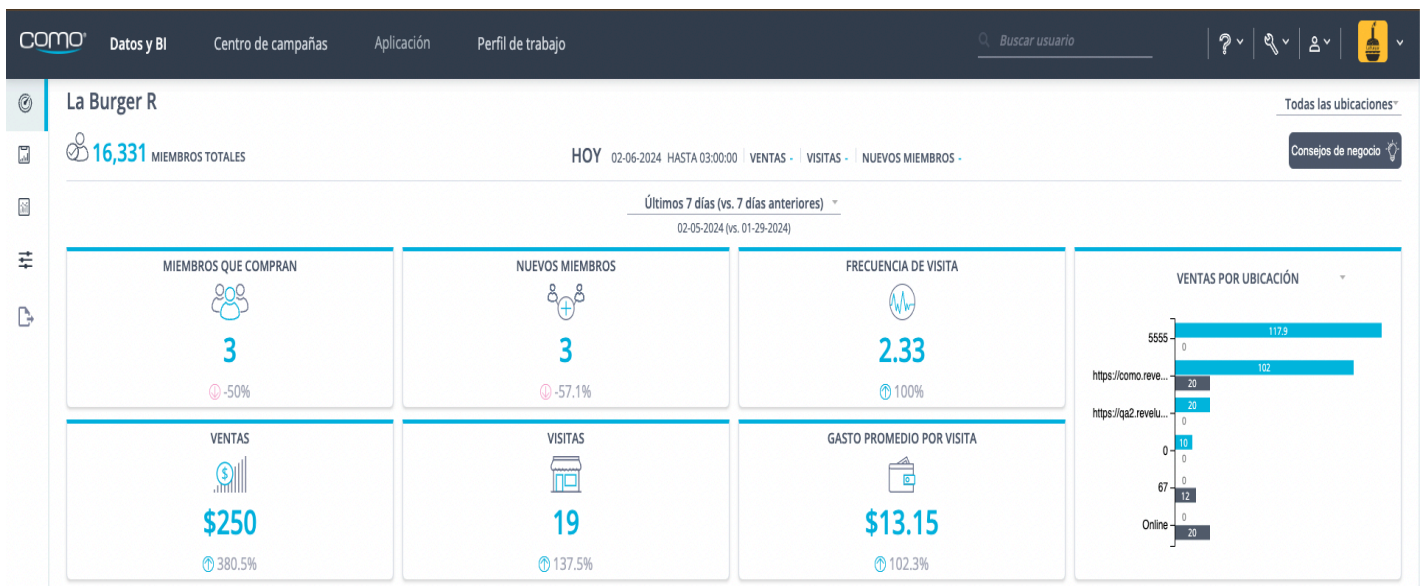
MM/DD/YYYY

Escanear con Google Authenticator



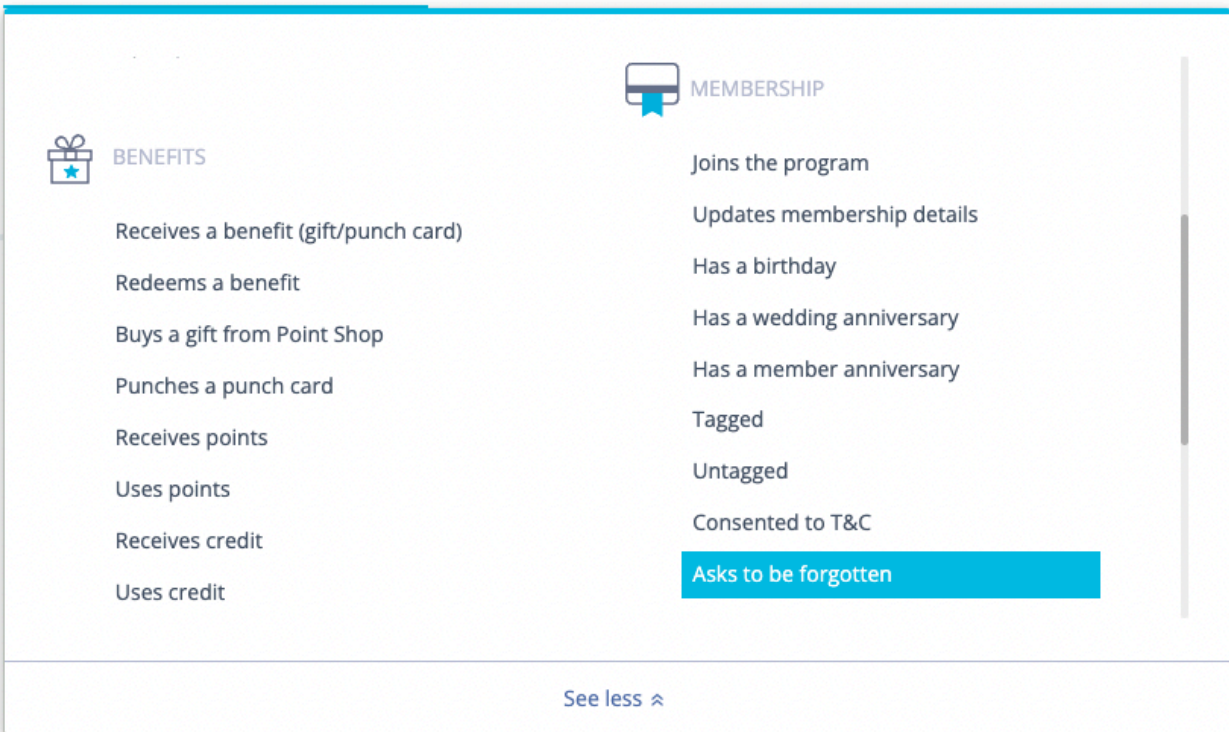
Cancelar

GUARDAR



## New "Asks to be forgotten" trigger

We have introduced a new trigger in the rules section, empowering merchants to take action when a member requests to be forgotten. Actions may include sending an email or SMS to remind the member that, in response to their request, their profile is scheduled for deletion.



## Demo Mode


Demo mode provides prospective users with the opportunity to experience the business environment and explore some of Como's features without the need to disclose any sensitive data from live accounts. It enables individuals to interact with the platform and gain a hands-on understanding of its capabilities, fostering a sense of the business experience without compromising the security of actual account information.

### My Hub Preferences

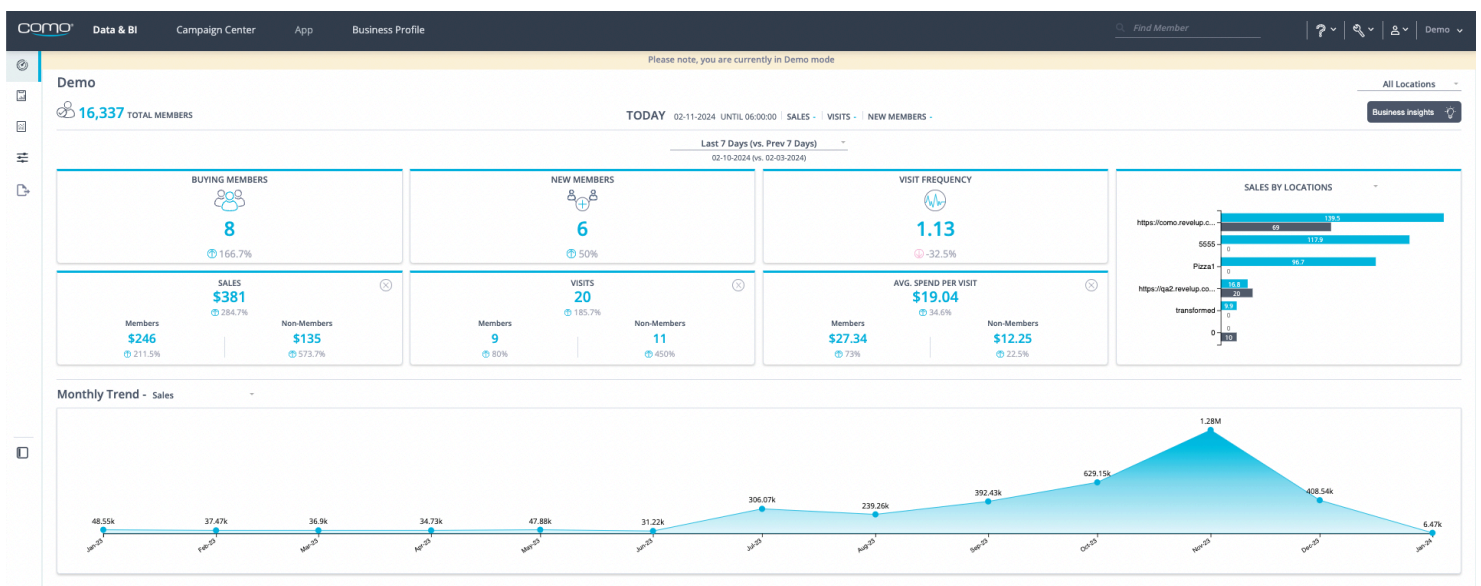
Languages  
English

2FA Enabled  
☒ 2FA Enabled  
Demo Mode  
☒ Demo Mode

Date Format  
MM/DD/YYYY

Scan using Google Authenticator  


Cancel SAVE



# CUSTOMER PORTAL

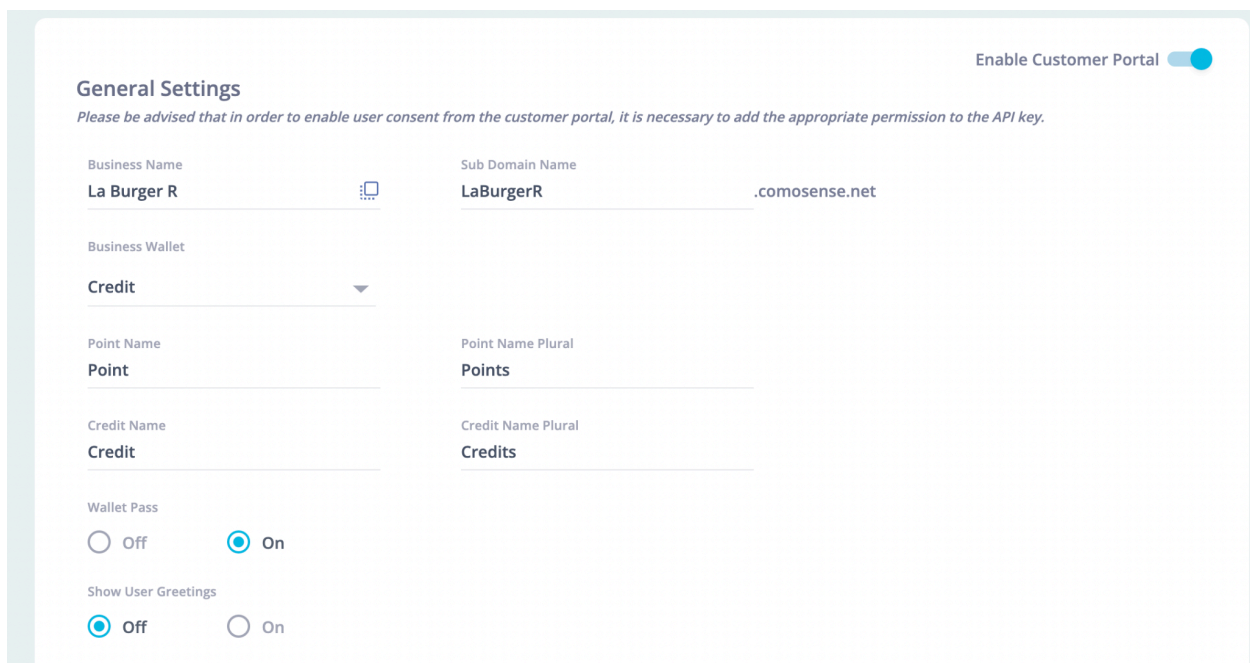
We're thrilled to unveil our latest **Customer Portal**, a highly customizable platform that puts merchants in control. Tailor every aspect to align with their brand and customer experience, from icons to text, color scheme, language preferences, and even menu and features. Enjoy the freedom to create a personalized and seamless interaction with club members!

Ask partner support to enable the feature under Features & Add-ons.

## Configuration

General Settings: Merchants can input their business name and specify the domain of their portal.

They can also tailor the wallet type based on the club's preferences and establish a connection to their wallet pass for seamless integration.

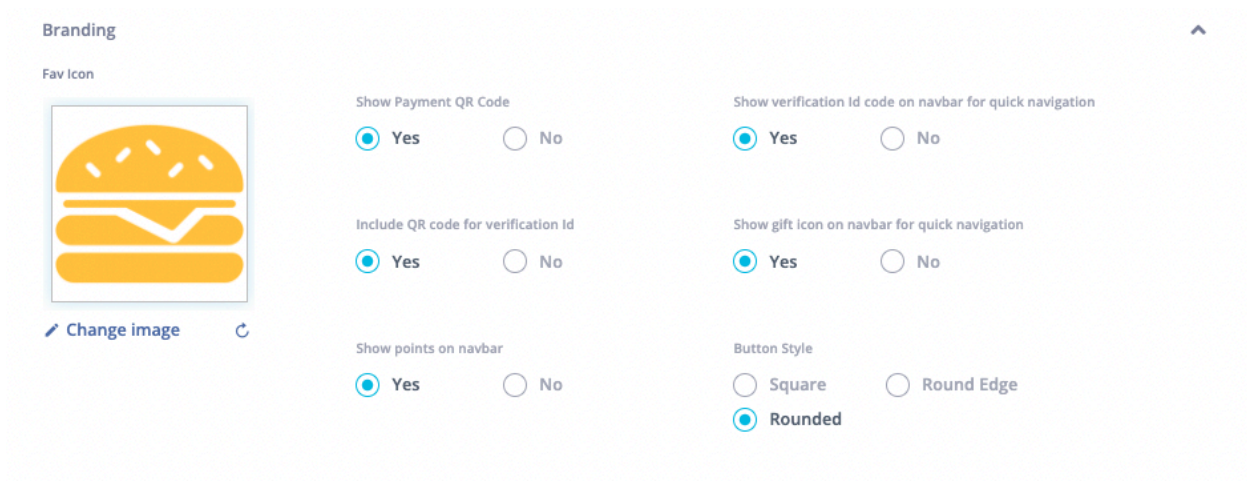


The screenshot displays the 'General Settings' configuration page for the Customer Portal. At the top right, there is a toggle switch labeled 'Enable Customer Portal' which is currently turned on. Below this, the 'General Settings' section is titled, followed by a note: 'Please be advised that in order to enable user consent from the customer portal, it is necessary to add the appropriate permission to the API key.' The settings are organized into two columns. The left column includes: 'Business Name' (La Burger R), 'Business Wallet' (Credit), 'Point Name' (Point), 'Credit Name' (Credit), 'Wallet Pass' (On), and 'Show User Greetings' (Off). The right column includes: 'Sub Domain Name' (LaBurgerR.comosense.net), 'Point Name Plural' (Points), and 'Credit Name Plural' (Credits). Each setting is represented by a text input field with its current value displayed.

Field	Value
Business Name	La Burger R
Sub Domain Name	LaBurgerR.comosense.net
Business Wallet	Credit
Point Name	Point
Point Name Plural	Points
Credit Name	Credit
Credit Name Plural	Credits
Wallet Pass	On
Show User Greetings	Off

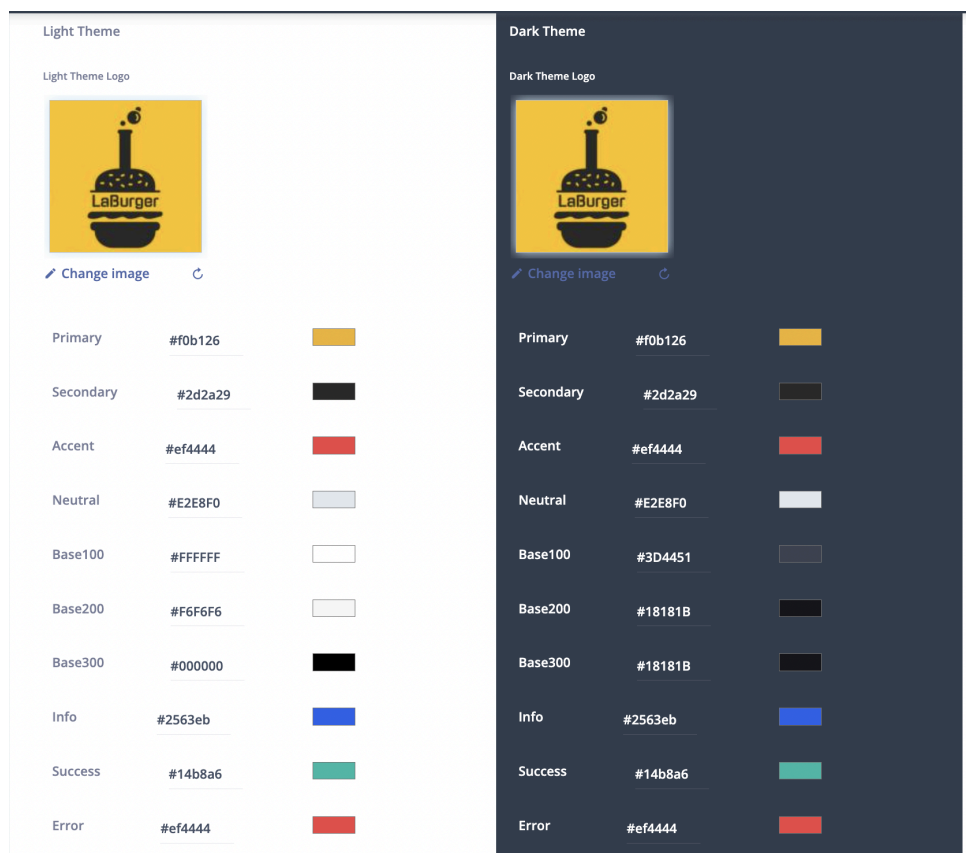


**Branding:** Merchants have the flexibility to design elements according to their preferences, ranging from button styles to the Fav Icon.



The 'Branding' settings interface includes a 'Fav Icon' section with a burger icon and a 'Change image' button. It also features several toggle options: 'Show Payment QR Code' (Yes/No), 'Show verification Id code on navbar for quick navigation' (Yes/No), 'Include QR code for verification Id' (Yes/No), 'Show gift icon on navbar for quick navigation' (Yes/No), 'Show points on navbar' (Yes/No), and 'Button Style' (Square, Round Edge, Rounded). The 'Rounded' button style is currently selected.

**Color Scheme:** The default colors are initially pulled from the registration form. However, can be modified the color scheme according to merchant preference, including light and dark modes options within the portal.




The 'Color Scheme' settings interface is split into two panels: 'Light Theme' and 'Dark Theme'. Each panel shows a 'Logo' section with a burger icon and a 'Change image' button. Below the logo, there is a table of color codes and their corresponding visual swatches.

Color Name	Light Theme Hex	Dark Theme Hex
Primary	#f0b126	#f0b126
Secondary	#2d2a29	#2d2a29
Accent	#ef4444	#ef4444
Neutral	#E2E8F0	#E2E8F0
Base100	#FFFFFF	#3D4451
Base200	#F6F6F6	#18181B
Base300	#000000	#18181B
Info	#2563eb	#2563eb
Success	#14b8a6	#14b8a6
Error	#ef4444	#ef4444

**Login Screen:** Merchants have the authority to determine the greeting their members receive and the ability to customize the text on the login button, giving them full control over the welcoming experience for the users.

Login Screen

Login Screen Logo ⓘ



[Change image](#)

Login Screen Text

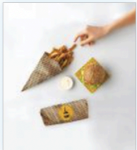
Welcome to the La Burger R loyalty portal, where you can take advantage of the exclusive benefits and perks, Save La Burger R Coins and much more.

Login CTA

Register CTA

Splash Screen

Splash Screen Logo ⓘ



[Change image](#)

Splash Screen Text

Welcome to the La Burger R customer portal, your one-stop destination for exclusive perks and benefits. Discover our various locations, and make the most of your dining experience with the convenience of reserving a table or ordering online. So why wait? Start exploring and experience the best that laBurger has to offer!

After Login Text

Before Login CTA

After Login CTA



### Menu & Features:


Merchants gain the ability to manage the screens presented to the club members. Within the reward screens, you have the flexibility to select which types of rewards to display—whether it's all rewards, active ones, deactivated ones, future rewards, or those that have been redeemed or expired. Additionally, merchants can customize the friend referral screen, point shop, and locations, and even include custom screens for their website or online ordering, among other options.

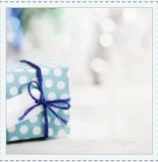
Rewards


Menu Name  
**Rewards**

Menu Order  
**2**

Default active page  
▼

Expired Reward Image ⓘ  
  
✎ Select image

Redeemed Reward Image ⓘ  
  
✎ Select image

No Reward Icon ⓘ  
  
✎ Select image

No Reward Text

☒ Allow Punch Card Rewards

☒ Make default redirect after login

### Localization:

Merchants can configure settings for multiple countries and languages, providing them with the flexibility to customize their brand's presence on a global scale.

#### Localization

Choose Unit Of Measure

☒ Kilometers ☐ Miles

Currency Symbol Location

☒ Before ☐ After

Countries

United States ▼

Languages

English ✕ Arabic ✕ ▼

Default Languages

English ▼

☒ Default Country

☐ Remove leading zero

☐ Use country code

[+ Add More Countries](#)

# DATA & BI

## Asset Tags

Asset tags, including Gifts, Promo codes, and Punch cards, have been integrated into the Campaign Center. Moreover, the recently introduced Gift tags in the HUB are now easily accessible and visible within Looker. This enhancement empowers businesses to send the same asset to multiple tiers and filter specific insights within their desired segments.

For example, franchisees can send the same gift to multiple franchises, apply tags, and then filter the benefit report based on the applied tags so they keep track of usage for billing or monitoring.

The screenshot displays the Looker interface for a 'Benefits' report. The left sidebar contains navigation options: Main Dashboard, Data Explorer (selected), All Dashboards, Filter Members, and Data Export. The top navigation bar includes 'Report', 'Load template', and 'Save as template' buttons. The main content area is titled 'Explore' and shows the 'Benefits' report. A search bar labeled 'Find a Field' is present. Below it, a table lists available fields: 'Custom Fields' (1), 'Members' (1), and 'Benefits' (3). The 'Benefits' section is expanded, showing dimensions: 'Event Date', 'General Information' (containing 'Benefit Name', 'Benefit Type', 'Benefit Status', and 'Tags'), 'Additional Information', and 'Discount Information'. On the right, the 'Filters (3)' section shows three filters: 'Members Status' (Required, 'is equal to'), 'Benefits Benefit Type' (Required, 'is equal to'), and 'Benefits date' (Required, 'is in the past'). Below the filters is a 'Visualization' section with tabs for 'Data', 'Results', and 'Add calculation'. The 'Data' tab is active, showing a table with one row: 'Benefits Tags' (1) | 'doron, giftgift'.

Field	Count
Custom Fields	1
Members	1
Benefits	3

Dimension	Value
Event Date	
General Information	
Benefit Name	
Benefit Type	
Benefit Status	
Tags	
Additional Information	
Discount Information	

Filter	Value
Members Status	Required
Benefits Benefit Type	Required
Benefits date	Required

Visualization	Value
Benefits Tags	1   doron, giftgift

BACK

test

Active

CANCEL

SAVE

Discount

Terms

Display

Share

Save as product template

Save as template

Tags

## Give Discount

Do

Amount off

Give

\$ 10.00

off the entire purchase

>> Don't discount these items

Split to several cases

Benefits 2

VIEW | SEARCH

Free large coffee (tags)

Not in dinein

comoTest

Valid from 07/03/2023 8:38 AM

Valid until 07/03/2028 8:38 AM

Assigned 04/10/2023 1:38 PM

Coffee punch card (tags)

כרטיסיות ביום לחמים

0/9

Valid from 08/11/2023 2:26 PM

Valid until 08/11/2028 2:26 PM

Assigned 07/02/2024 9:51 AM

## Push Notifications Error Code

The Push Notifications Error Code now appears in the app activity report on Looker. This error code will assist in investigating members who are experiencing issues with receiving push notifications.

Error Code	Description
MissingPushChannel	It means the user has 'push enabled' but there is no token. Reinstalling the app will solve the issue.
NotRegistered	Usually means that the app has been deleted from the device (such as our signal for Uninstall). This can also occur if multiple registrations are happening and a second registration invalidates the push token that Como receives.

Report | Load template | Save as template | + One-Time

Explore 2 rows - 7.327s - just now Run

**App Activity**

Find a Field Search Options

Start typing to search

All Fields In Use

Custom Fields + Add

App Open 3

DIMENSIONS

- Event Date
- Error Code

MEASURES

- # App First Sign In
- # App Opens
- # Push Failed
- # Push Sent
- # Push With Image
- # Users that Opened App

Filters Members Status is ok AND Members Registration Status is registered AND App Open date is in the last 30 days AND App Open Error Code is MissingPushChannel or NotRegistered

Visualization

Data Results Add calculation

Row Limit 5000 Totals

App Open Error Code	App Open # Push Failed
1 NotRegistered	47,225
2 MissingPushChannel	9,482

# API

## Push Notification Extra Data

Push notification extra data can enable the transformation of additional data for an external app. Businesses can leverage this feature to redirect push to open specific pages in the app, open web pages, etc.

The screenshot shows a configuration form for sending a push notification. It includes fields for 'Title' and 'Message Content', both with a tip: 'Tip: Type @ to add dynamic text (like member's first name)'. Below these is a 'Notification Button' section with a 'Button action' dropdown set to 'Open App Screen', a 'Screen' dropdown set to 'Select', and a 'Button label (if app is already open)' field. The 'External App Data' section contains a table with two columns: 'Extra Data Key' and 'Extra Data Value'. It lists 'CustomFieldKey1' and 'CustomFieldKey2' with their corresponding values. An 'Add Extra Data' link is at the bottom.

Extra Data Key	Extra Data Value
CustomFieldKey1	CustomFieldValue1
CustomFieldKey2	CustomFieldValue2

This option is accessible only when the external app flag is enabled on the Features & Add-ons screen.

The screenshot shows the 'General' settings screen with a list of features and add-ons. The 'App' section is checked. The 'Customer Portal' section is checked. The 'Marketing SMS' section is checked. The 'Sensitive Legal Actions' section is checked. The 'Share Gift' section is checked. The 'Social connect' section is checked. The 'Wallet Pass Communication' section is checked. The 'POS Flow - Items Selection' section is checked. The 'Artificial Intelligence' section is unchecked. The 'Como Payment' section is checked. The 'Marketing E-mails' section is checked. The 'PayPal' section is unchecked. The 'Custom Email' section is unchecked. The 'Advanced Push Notification' section is checked. The 'Non member deal' section is checked. The 'Disable Refilter Communication' section is unchecked. The 'External App' section is checked.

Feature	Status
App	Checked
Essentials	Unchecked
Marketing SMS	Checked
Sensitive Legal Actions	Checked
Share Gift	Checked
Social connect	Checked
Wallet Pass Communication	Checked
POS Flow - Items Selection	Checked
Artificial Intelligence	Unchecked
Customer Portal	Checked
Como Payment	Checked
Marketing E-mails	Checked
PayPal	Unchecked
Custom Email	Unchecked
Advanced Push Notification	Checked
Non member deal	Checked
Disable Refilter Communication	Unchecked
External App	Checked

Before utilizing this feature, our recommendation is to consult with the app developer for more additional details.

## Item Selection

Introducing a new method for reporting to the POS on gifts that consist of multiple items, which enhances the POS system by improving its efficiency when members redeem gifts during a purchase. The POS presents which items are eligible for redemption, and it can also be used to upsell.

Additionally, allow the integration in POS to add the item automatically to the cart.

**Note:** Please check with the integration team regarding the availability of the feature with POS.

### How Does it work?

Ask partner support to enable the feature in Features & Add-ons screen.

The screenshot displays the 'General' settings section, which is organized into two columns of toggleable features. Each feature is accompanied by a checkbox, a name, and a diamond icon indicating its premium status. Some features also include a question mark icon for help.

General	
<input checked="" type="checkbox"/> App	<input checked="" type="checkbox"/> Customer Portal
<input type="checkbox"/> Essentials	<input checked="" type="checkbox"/> Como Payment
<input checked="" type="checkbox"/> Marketing SMS	<input checked="" type="checkbox"/> Marketing E-mails
<input checked="" type="checkbox"/> Sensitive Legal Actions	<input type="checkbox"/> PayPal
<input checked="" type="checkbox"/> Share Gift	<input type="checkbox"/> Custom Email
<input type="checkbox"/> Social connect	<input type="checkbox"/> Advanced Push Notification
<input type="checkbox"/> Wallet Pass Communication	<input type="checkbox"/> Non member deal
<input checked="" type="checkbox"/> POS Flow - Items Selection	<input type="checkbox"/> Disable ReFilter Communication
<input type="checkbox"/> Artificial Intelligence	<input checked="" type="checkbox"/> External App

## How does it work?

When creating a new promotion, activate the item selection mode. Choose the discount type for a specific item or opt for a promotion such as 'Buy X, Get Y' for each qualifying purchase/spend.

Include global text to enable the POS to display universal instructions, such as 'Buy One Get One.'

Additionally, insert item codes or department codes and set item text for more personalized instructions. For instance, the POS can display friendlier instructions like 'Buy 2 main dishes from Line A and get a free side dish from Line B,' as illustrated in the example.

When using Buy X, Get Y please remember to choose the line item to which the benefits apply.

### Note:

- Item selection is available on a specific item or combination of items.
- Saved group and advanced criteria are not available when item selection is on.

**Item Selection BOGO** Active CANCEL SAVE

**Discount** Terms Display Share

Save as template Save as product template ☒ Enable Items Selection Mode Tags

### Give Discount

Each time this combination appears in the purchase Split to several cases

Global text **BOGO**

12, 13, 45, 45 In the quantity of 2 Line A

Item text Buy Main

1, 2, 5, 6, 7, 7 In the quantity of 1 Line B

Item text Get Free Side Dish

+ Add line

Do

Free item (from some items above)

Give 1 item(s) from line B for free

>> Limit



# APP

## Latest Version

Android Version: 3.0.11 - (minimum Android version supported - 5)

IOS Version: 3.0.11 - (minimum iOS version supported - 12)

### Phoenix Version: 2.2.91 - new version

- **Minimum binary version iOS: 3.0.11**
- **Minimum binary version android: 3.0.11**

## Bug Fix:

- Fixed the typeError on app launch
- Preload webview reload on home click (resto labs multi hit)
- Fixed issue where openApp api call is not triggered
- Fixed the issue where the catalog widget description was not shown correctly
- Fixed wrong date on purchase receipt
- Fixed the gift on click crash
- Removed the token from the app - secure api calls
- Fixed the point shop reload issue
- Fixed the crashing on app opening for logged in users
- Fixed the allow notification issue for android version greater than 12
- Fixed the valid until date for active gifts
- Fixed the Expiration, ValidFromDate, valid until date in RTL app
- Fixed the call issue on android
- Fixed the issue where the registration form in RTL app was showing in LTR
- Fixed the issue where for a business the webview has issues redirecting the correct URL after submitting the code in the webview (added support for greek language)
- Fixed the issue where for a business the webview has issues redirecting the correct URL after submitting the code in the webview
- Fixed the issue where the validFrom date was not shown correctly in RTL mode
- Fixed the issue where video in the webview starts playing automatically when you visit that page
- Fixed the catalog issue where in carousel all the items instead of particular category was shown
- Show the timestamp on redeemed rewards too
- Fixed the double click to login button
- Remove token from openApp request in como.js
- Fixed the Splash screen issue where it was showing on closing the Webview
- Fixed the bug on iOS where if there is a video on the web page it starts playing automatically.